



Connect intralogistics. This is your chance.

Shape the future as IT Workplace Support Specialist m/f

Without Jungheinrich your shopping cart would probably remain empty. And it does not stop there! Every day our devices transport millions of goods in logistics centres all over the world. At Jungheinrich Digital Solutions S.L. we develop intelligent warehouse management solutions and process-reliable warehouse automation for our customers – and we are looking forward to receiving your application.

IT Workplace Support Specialist m/f Location Spain (Madrid)

Set things in motion.

- Support the users and the central units in Madrid with their IT questions / issues local needs.
- Staging and first configuration of new devices (e.g. laptops, mobile phones, etc).
- Preparation of manuals regarding the correct usage of these devices for the users.
- 2nd Level Support / processing of incidents, requests & changes in the context of user-related Digital Workplace services.

Use your skills.

- Degree in Business information technology, Computer Sciences or an equivalent work experience.
- More than 2 years of experience working as an IT workplace support specialist and/or 2nd level workplace supporter.
- Broad understanding of IT (laptops, printers, mobile phones, etc.).
- Strong experience in Windows 10, Office365 including Apps for Enterprise and Remote Desktop Services.
- Strong experience in SCCM / Intune, Skype for Business / Teams. And Exchange on premise / Exchange Online.
- Some experience with ITSM tool (ticketing).
- Fluent in English, German valuable
- Microsoft certifications and ITIL knowledge valuable
- Absolute Team player
- Competent, customer and service-oriented, competent.
- Enjoyment of continuous development and learn.
- High level of personal responsibility, self-organized.

Gain more.

- Attractive salary dependent on your qualifications and experience
- Friendly and informal atmosphere in a company that cares about an excellent team spirit
- Challenging, independent work in an innovative and creative environment
- Company-internal discount programmes with many benefits
- Professional and personal training opportunities to advance your career

Apply now.

Please submit your application including your certificates to recruiting@jungheinrich.es

Jungheinrich Digital Solutions S.L.

Human Resources •

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