



COMPANY PROFILE

Jungheinrich South Africa

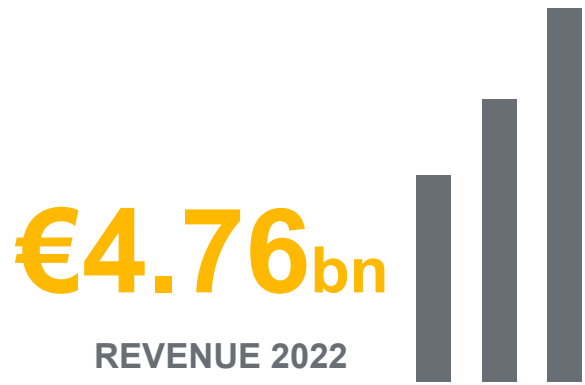
JUNGHEINRICH
www.jungheinrich.co.za



Jungheinrich Worldwide
Group

Jungheinrich at a glance

Company profile



>1 million

ELECTRIC TRUCKS IN USE WORLDWIDE



EMPLOYEES WORLDWIDE

OWN DIRECT SALES COMPANIES IN

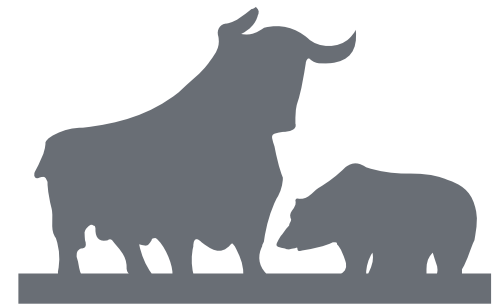
42 COUNTRIES

WITH OUR GROUP STRATEGY 2025+,
WE HAVE COMMITTED OURSELVES TO
THE GOAL OF

CREATING **STRATEGY** 2025+
SUSTAINABLE VALUE

>6,000

AFTER-SALES SERVICE TECHNICIANS



WE ARE A LISTED

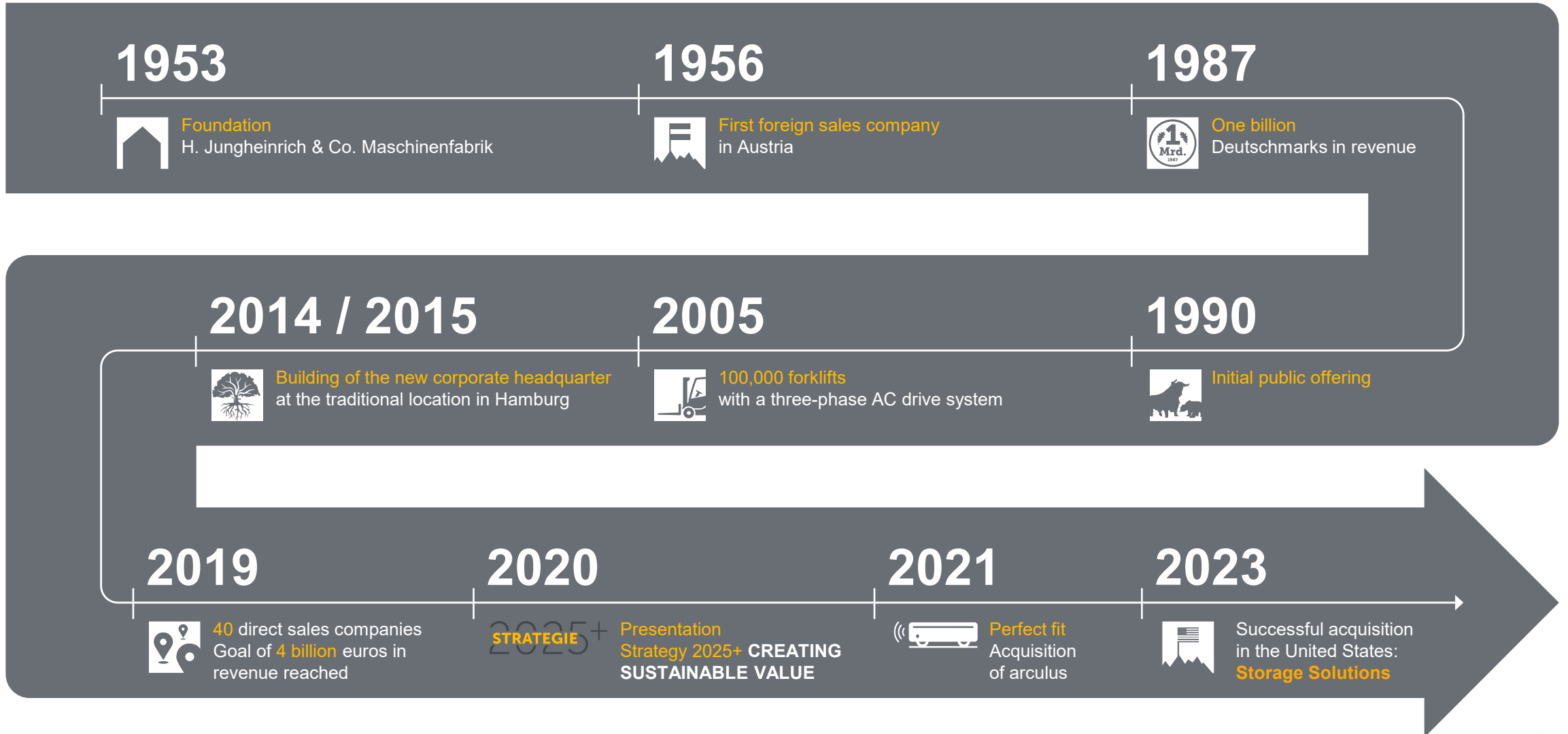
STOCK CORPORATION

WITH THE CHARACTERISTICS OF A

FAMILY-OWNED COMPANY

Jungheinrich at a glance

Milestones



Jungheinrich at a glance

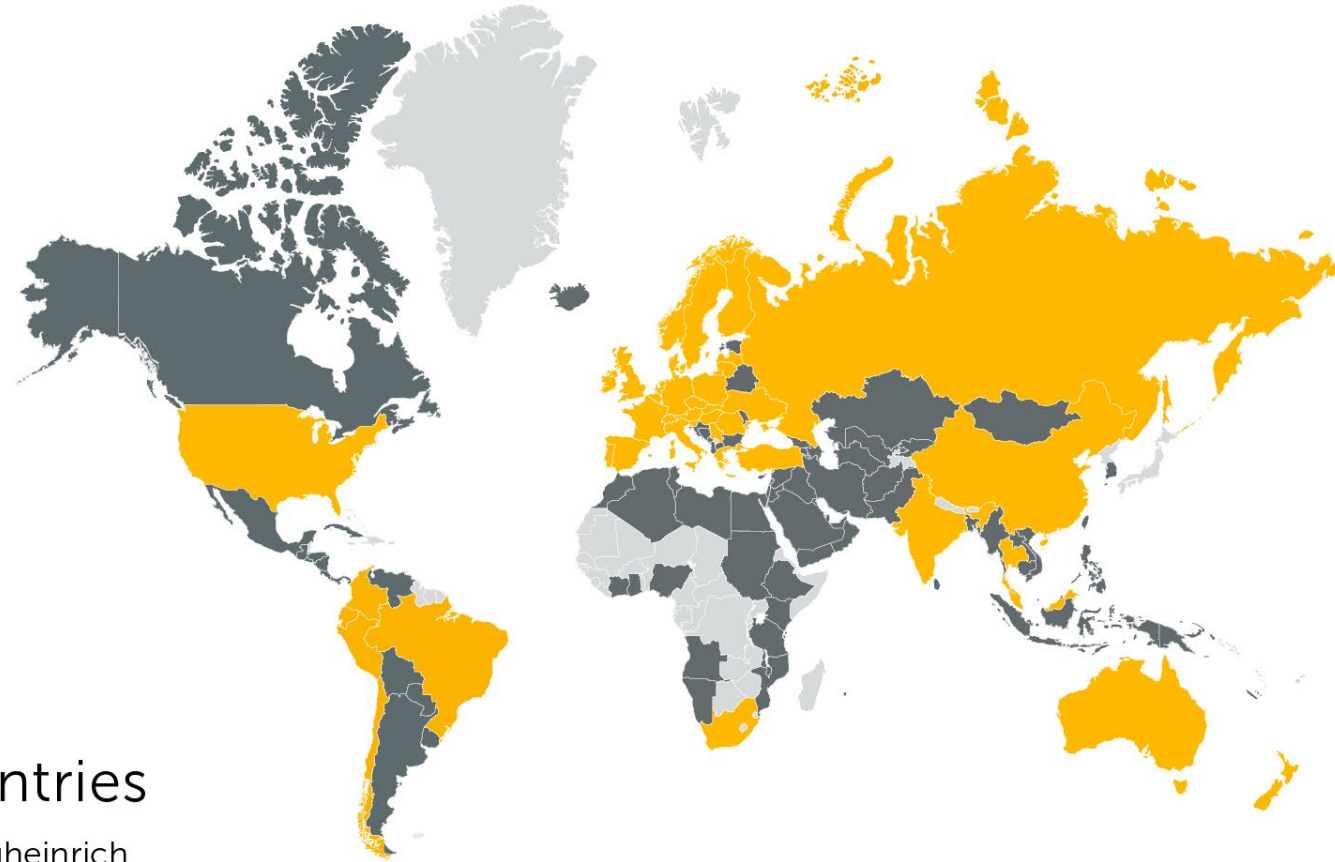
Worldwide presence

42 countries

Own direct sales companies

Approximately 80 countries

Partner of Jungheinrich





Awards 2022/2023



reddot winner 2022






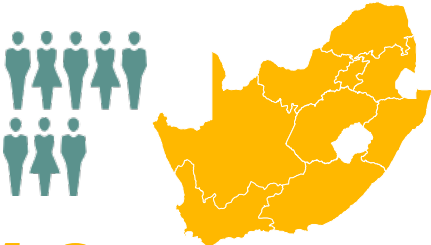
Sustainability at Jungheinrich

<p>>1m</p> <p>Electric trucks in use</p>	<p>Electric share of trucks produced nearly</p> <p>100%</p> <p>& goal of electrifying other sectors</p>	<p>For climate neutrality</p> <p>2030</p> <p>CO₂e-neutral business operations (Scope 1 & 2)</p>	<p>Reconditioning plants with up to</p> <p>99%</p> <p>reuse and recycling of the material</p>
<p>Commitment to the</p> <p>17</p> <p>united nations sustainable development goals</p>	<p>Human rights code in all</p> <p>42</p> <p>countries where Jungheinrich is active</p>	<p>For fair & transparent supply chains</p> <p>>700</p> <p>suppliers with csr self-assessment</p>	 

Jungheinrich South Africa

Company Profile

Jungheinrich South Africa

<p>ESTABLISHED OCTOBER</p>  <p>2015</p>	<p>Direct</p>  <p>Access To parts and products</p>	 <p>Direct Access to Training</p>	 <p>Direct Access to Technological Know-How</p>
 <p>100%</p> <p>Subsidiary of Jungheinrich AG</p>	<p>2023</p> <p>>3000</p> <p>Trucks in Field</p> 	 <p>2023 B-BBEE Level 7</p>	 <p>110 employees South Africa</p>

Company Profile

Our company

When you think of Jungheinrich, you think of reliable intralogistics products, sophisticated solutions and innovation with real added value. This strength of the Jungheinrich brand is the secure basis for sustainable success.

Our promise

We combine unique technical know-how with sound industry knowledge. In doing so, we ensure our clients are not provided with rigid standard solutions, but instead the products, systems and services that are best for them.

Our history

More than 65 years ago, H.Jungheinrich und Co. Maschinenfabrik established the foundation of our Group. Customer orientation, technical leadership and outstanding service are deep-rooted in the history of the company. Today, Jungheinrich counts among the top three intralogistics brands worldwide.

Our portfolio

In order to guarantee both the quality and reliability of our products and systems solutions, we master all areas of intralogistics. From manual industrial trucks to fully automated intralogistics systems. From goods flows analyses, planning and operating to training, maintenance and repair.

Our suppliers

Both quality and reliability are important to us. Every Jungheinrich business partner is also part of our customer promise. That's why we place great value on partnership, fairness, sustainability and transparency.

Service Centre Infrastructure

After hour call centre – 0860 586 472

- Call gets sent to the area contracts manager and then escalates to the National after sales manager.

Call logging procedure

- Two numbers available. Office number and toll-free number.
- Once call is logged with the dispatch administrator. The call will then be send to the next available technician.
- Once the technician has confirmed the dispatch administrator will contact the customer to give estimate arrival time.

If call is not attended to the call will be escalated to regional contracts manager and then to National after sales manager.



EMPLOYEES

JOHANNESBURG:

- Technicians
- Apprentices
- Dispatch Admin

CAPE TOWN & PIKETBERG:

- Technicians
- Apprentices
- Admin

DURBAN:

- Technicians
- Apprentices
- Admin

PORT ELIZABETH:

- Technicians
- Apprentices
- Admin

EAST LONDON:

- Technicians
- Apprentices
- Admin

Jungheinrich South Africa Services



- 1st time fix rate – 98%
- >2000 trucks with service contract includes annual load test
- 4 hours reaction time in major cities
- Original spare parts availability of 95%
- Parts delivered next day. If not back ordered from Germany
- Service and spare parts for multi brands
- Operator training possible

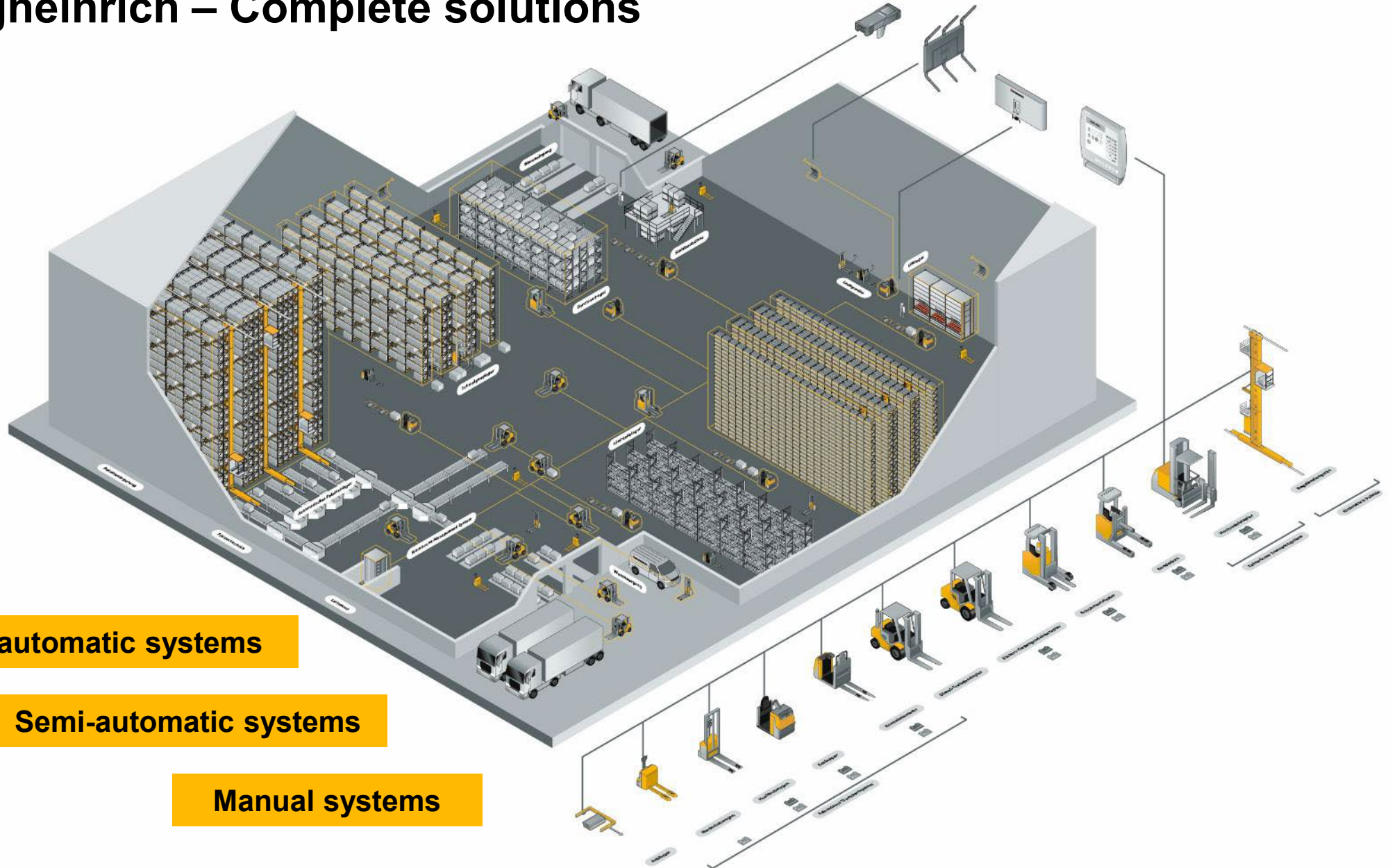
Our product and service portfolio



Our integrated business model covers the development, production and distribution of material handling equipment, including logistics systems and business and mail order, short-term hire of new and used equipment, reconditioning and sale of used equipment and maintenance, repair and spare parts businesses.

Combined with comprehensive financial services offers, it is our aim to serve our customers from a single source for the duration of a product's life cycle.

Jungheinrich – Complete solutions



Fully automatic systems

Semi-automatic systems

Manual systems

Product portfolio (1/2)



Hand pallet trucks



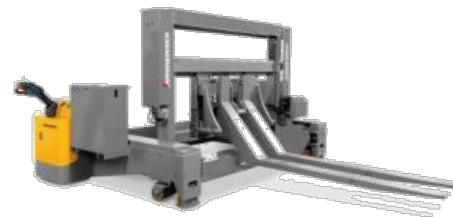
Electric-pedestrian and stacker trucks



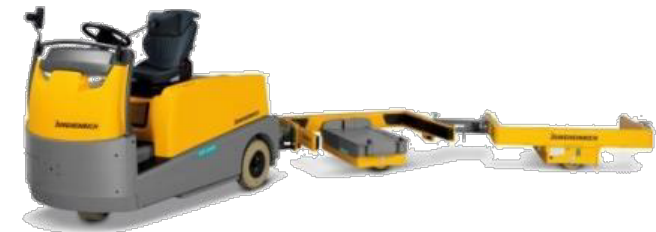
Order pickers



Electric reach trucks



Special build and small series



Tugger trains



Diesel and LPG trucks



Electric trucks



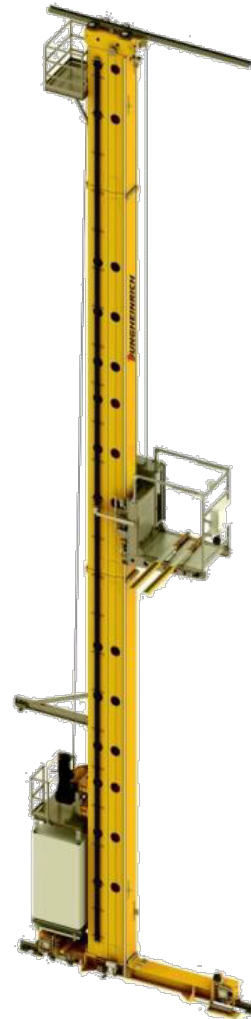
Batteries and chargers

Product portfolio (2/2)

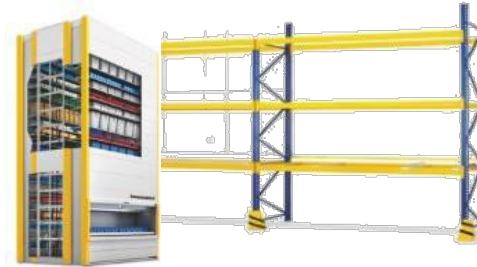
High-rack stackers/
Order pickers



Stacker cranes



Racking and warehouse
equipment



Conveyor technology



Automated guided
vehicles



Complete solutions



Warehouse management
systems



Digital solutions



Mobile Robots (AGV/AMR) Overview use cases



ASRS

Our diversity – your advantage



Pallets and
lattice boxes



Channel store



Totes and cartons



Shuttle



PowerCube

Software & Digital Products

Grow digital with Jungheinrich

Degree of digitization

Holistic Warehouse Management Solutions

For the highest level of productivity, management, control & optimization of your entire warehouse, we provide individual software solutions.

Management of single areas

To digitize single areas within your warehouse, we also offer stand-alone solutions for narrow aisle warehouses, AGVs and lift systems.

Digitization of individual tasks

For more digitization & an increase in productivity, we offer a broad range of real-time software interfaces & assistance systems.

Hardware

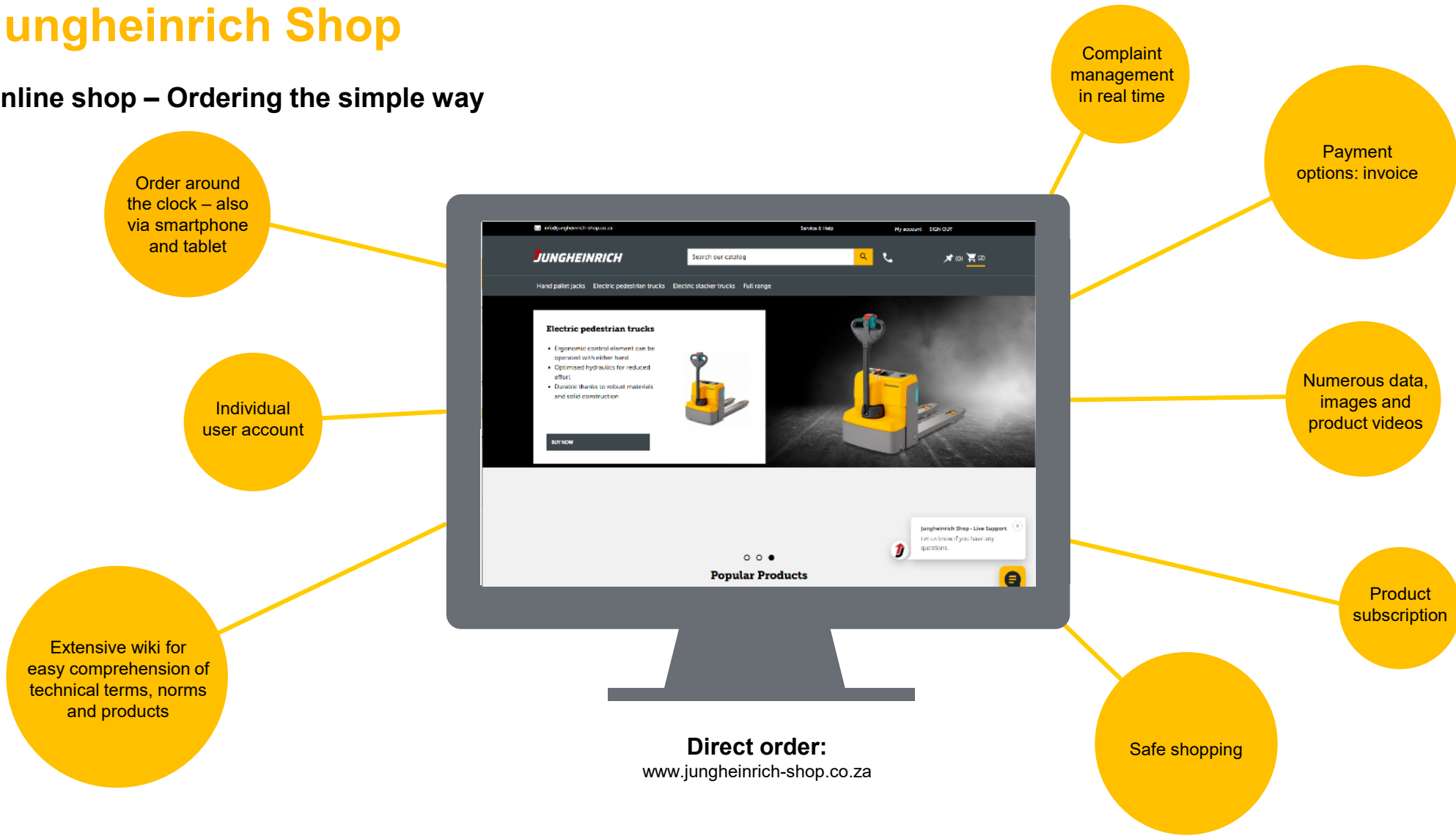
We offer autonomous systems from manual trucks, racks and conveyor technology up to radio data transmission equipment.



Our product and service portfolio

Jungheinrich Shop

Online shop – Ordering the simple way



Direct order:
www.jungheinrich-shop.co.za

 ***JUNGHEINRICH***