



Jungheinrich Service

You take care of your business – we take care of the rest.

JUNGHEINRICH

Jungheinrich Service

All our passion and expertise for your success



Our service assurance at Jungheinrich:

...always reliable, always close to you and always ready for action.



Comprehensive product portfolio



Worldwide service and logistics network



Service & Support – everything from one source



Original spare parts & accessories

> 5.500

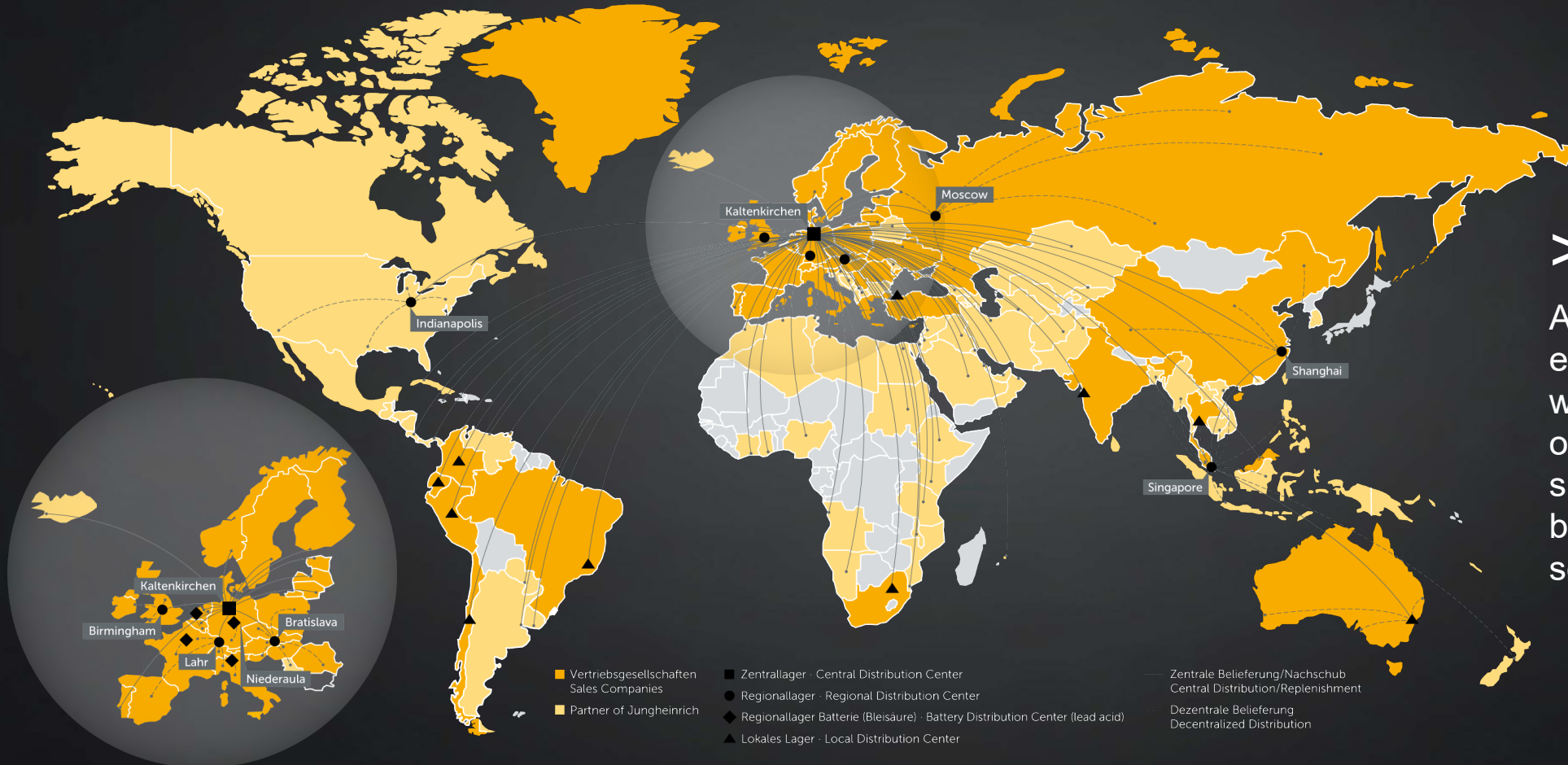
Service technicians worldwide



With you at lightning speed – original spare parts via overnight express*

Worldwide spare parts supply

Service in more than 100 countries



> 7.700

After Sales employees worldwide provide our customers with spare parts and the best Jungheinrich service every day.

Jungheinrich Service

You take care of your business – we take care of the rest.



**TRUCK
SERVICES**



ORIGINAL



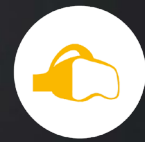
ENERGY



DIGITAL



SAFETY



TRAINING

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TRUCK SERVICES



ORIGINAL



ENERGY



DIGITAL



SAFETY



TRAINING



AUTOMATED SYSTEMS



TRUCK SERVICES

You can rely on our team.

Jungheinrich Full Service

Everything from one source

Fully concentrate on your core business and transfer the responsibility for operational readiness of your truck fleet to us. With a full-service contract individually tailored to your needs, Jungheinrich Customer Service takes over the cost risk and maintenance planning for you.

YOUR BENEFITS

- ▶ High availability and safety of your truck fleet
- ▶ Planning security and cost transparency through fixed monthly instalments
- ▶ Wide range of contract options
- ▶ Individual maintenance planning for your fleet
- ▶ Close

Jungheinrich Preventive Maintenance

Solve problems before they arise

Increase the availability and safety of your trucks with our preventive and individual maintenance service. Regular, preventive maintenance and care ensures the optimum performance and long-term value retention of your trucks. We support you in recognizing and minimizing wear and tear as a result of high daily loads.

YOUR BENEFITS

- ▶ Regular inspections and maintenance intervals
- ▶ Long-term availability of your fleet
- ▶ Early detection and reduction of wear
- ▶ Efficient prevention of repairs and downtimes



Jungheinrich Maintenance Service

No time for downtime

Thanks to our dense service network and expert technicians, our Jungheinrich repair service always offers you a quick solution. The high availability of spare parts and optimum equipment of our service trucks ensure the fastest possible troubleshooting. With the Jungheinrich diagnostic system, faults are reliably detected and eliminated. In case of a stoppage, we provide you with suitable replacement trucks as an option.

YOUR BENEFITS

- ▶ Short downtimes thanks to fast communication channels and reaction times
- ▶ Service technicians are on site within a few hours
- ▶ Efficient spare parts logistics with overnight delivery of original spare parts directly to the customer service vehicle



Jungheinrich Hydraulic Oil Service Ensuring slick operation

Ensure more safety for your industrial trucks with our flexible and cost-transparent hydraulic oil service. Make use of a qualified regular oil change to ensure the longevity and reliability of your trucks in the long term.

YOUR BENEFITS

- ▶ High operational reliability and minimal downtime
- ▶ Professional and sustainable handling
- ▶ Cost-transparent and scheduled service
- ▶ Fulfilment of all environmental requirements

Wheels & Rollers Service

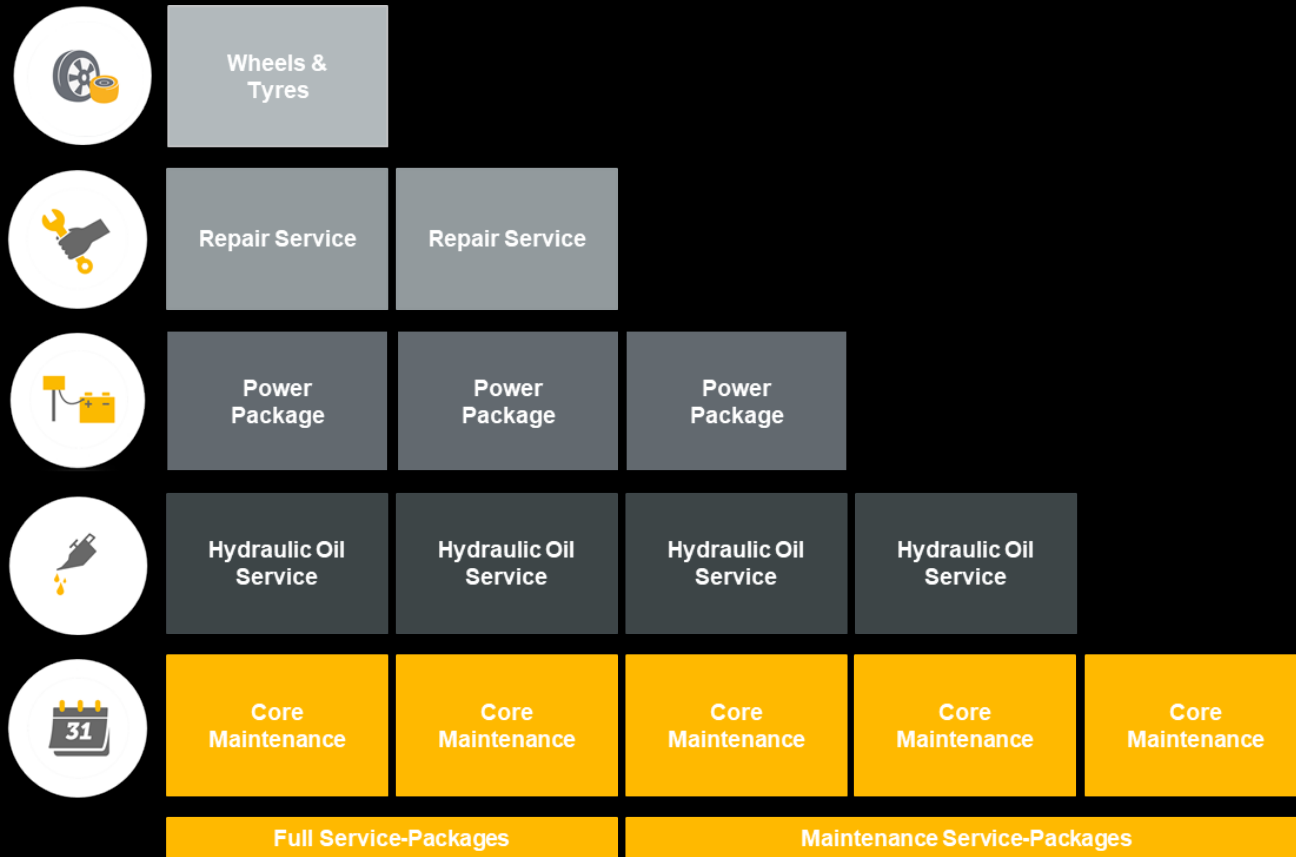
Keep your trucks running

The wheels and rollers of your industrial trucks ensure the safe connection between the vehicle and the ground. Therefore, you should pay special attention to them. Minimize the safety risk by replacing worn or damaged wheels and rollers in due time. In the event of damage, we will quickly supply you with the most common models so that things run smoothly again.

YOUR BENEFITS

- ▶ Time saving through service on site
- ▶ Plan more easily with fixed appointments
- ▶ Reliable service and controlled quality for maximum performance
- ▶ Wide range, best care and consulting

Forklift Service



► Recommended combinations

With our modular service portfolio, you decide which services we handle for you. Just list which services are important for your company and we will put together an individual service package for you. You can then concentrate on your core business while we take care of the rest. The choice is yours:

- Full service option
- Maintenance options



ORIGINAL

Inseparable: Vehicle and genuine spare part.

Jungheinrich Original Spare Parts

Simply irreplaceable: Original parts

Regular maintenance with genuine spare parts is the best way to ensure the durability of your truck. Using original spare parts is the only way to maintain optimum interaction between all components, ensuring maximum reliability and preserving value. Thanks to our global warehouse network our genuine spare parts reach you in less than no time.

YOUR BENEFITS

- ▶ Precise fit for an optimal performance
- ▶ Maximum safety through certified Jungheinrich genuine spare part quality
- ▶ Highest possible availability and durability for maximum security of investment
- ▶ Optimal interaction of all parts guarantees maximum resilience of the truck

Wheels & Rollers

Making sure things run smoothly

Wheels & rollers are in focus when it comes to handling performance and safety. Whether it's for abrupt braking or steering manoeuvres, travelling at top speed or under maximum load – the flawless function of your wheels and rollers is of highest importance. Jungheinrich's requirements are correspondingly high when it comes to specifying and selecting suitable products.

YOUR BENEFITS

- ▶ Maximum performance
- ▶ Highest level of safety
- ▶ Comprehensive portfolio
- ▶ High security of supply and process stability



Parts Sets

Ready for use at any time

Do you have your own workshop and carry out small repairs independently? Keep your fleet up and running with Jungheinrich original spare parts. With these individually compiled parts sets you always have all the necessary wear and maintenance parts for your truck on site. A must-have to ensure the operational availability of your trucks.

YOUR BENEFITS

- ▶ Permanent availability of wear and maintenance parts
- ▶ Attractive price - special package discount
- ▶ Jungheinrich original spare parts offer high quality and warranty
- ▶ Smaller services can be carried out quickly and independently
- ▶ Damage prevention through regular maintenance



Jungheinrich Retrofits

For maximum performance efficiency

Whether new safety requirements, legal regulations or adapted warehouse and logistics processes - the demands on an industrial truck often change in the course of its life cycle. With our reliable retrofit solutions, you can react quickly and increase not only the productivity and safety in your warehouse, but also the efficiency of your industrial trucks.

YOUR BENEFITS

- ▶ Fully integrated retrofit solutions for all trucks
- ▶ Tailored to the performance requirements of your truck
- ▶ Outstanding manufacturer expertise and broad product portfolio
- ▶ Unchanged warranty and documentation

To assist you with the implementation of individual retrofit solutions, our qualified service technicians are on-hand to equip your trucks or even the entire warehouse environment to the very latest standards.

Jungheinrich Spare Parts Webshop

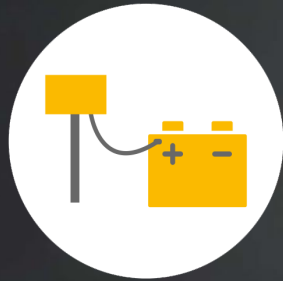
Simple, efficient, time-saving

With the Jungheinrich Webshop for spare parts, you can easily order any spare part you want online, around the clock and from anywhere. In just a few steps, you will immediately receive information on the availability and price of the desired original spare part. One click and your spare part will be on its way to you within a few hours.

YOUR BENEFITS

- ▶ Worldwide 24/7 online ordering possible
- ▶ Access to original spare parts and therefore eligible for warranty claims
- ▶ Immediate information on price and availability of parts
- ▶ Extensive role and access rights system for mapping internal company processes





ENERGY

Need an energy boost?

Jungheinrich Battery Service

The beating heart of your vehicle

The safe and experienced battery service from Jungheinrich ensures that your trucks always have full power. Whether status checks via battery check, battery maintenance or the optional provision of replacement and rental batteries - we ensure the flawless electrification of your fleet.

YOUR BENEFITS

- ▶ Ensuring high-performance batteries with the best level of performance
- ▶ Efficient prevention of repairs and downtimes
- ▶ Early detection and reduction of wear
- ▶ Increasing safety and performance
- ▶ Consulting and manufacturing expertise from a single source



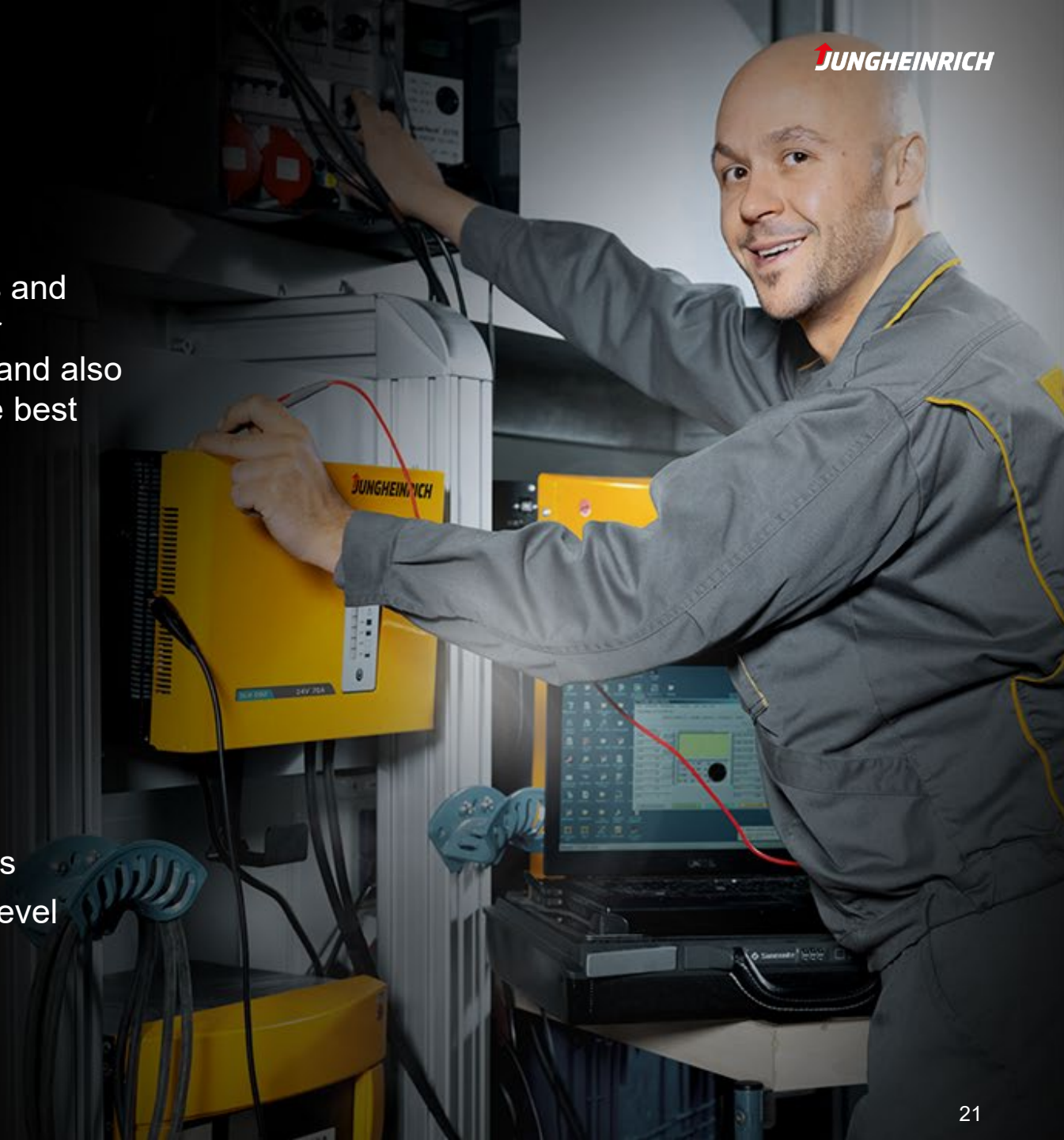
Jungheinrich Charger Service

Charge up and get started

Our professional and reliable charger service checks and ensures the functionality of your chargers. Thus your batteries are not damaged during the charge cycles and also remain fully operational in the long term. After all, the best battery only pays off if the charger works perfectly.

YOUR BENEFITS

- ▶ Electronic diagnostic system for efficient service performance
- ▶ Successful prevention of repairs and downtimes
- ▶ High operational reliability and minimal downtimes
- ▶ Preservation of chargers with best performance level
- ▶ Detailed service report and test badge



Lead Acid Batteries

Our classic with complete service

Use Jungheinrich as your battery supplier and you will have a reliable partner at your side. We take care of a smooth battery replacement and the quick operational readiness of your truck. Our lead-acid and gel batteries convince with high quality and a pronounced longevity. We provide the complete service, fast and uncomplicated. Delivery, installation and disposal of the old battery - all from one source!



YOUR BENEFITS

- ▶ Best quality at top prices
- ▶ Short delivery times
- ▶ Extensive range of 24 V, 48 V to 80 V batteries for light to heavy duty applications
- ▶ Competent consulting, because we always find the right solution
- ▶ Full service, fast and uncomplicated (including installation and disposal of the old battery)

Lithium-Ion Retrofit Standalone Kit

Increase efficiency by up to 20 %

Do you want to convert your fleet to lithium-ion to increase energy efficiency by up to 20 % and reduce battery-related operating costs at the same time? With the lithium-ion standalone retrofit kit, trucks can be converted from lead-acid to lithium-ion batteries regardless of truck type and equipment. This enables the conversion of complete mixed fleets.

YOUR BENEFITS

- ▶ Universal applicability - one retrofit kit for all trucks
- ▶ Safety-relevant functions - crawl-speed and lift interruption
- ▶ CE conformity of Jungheinrich trucks
- ▶ Easy installation





SAFETY

More safety in the warehouse.

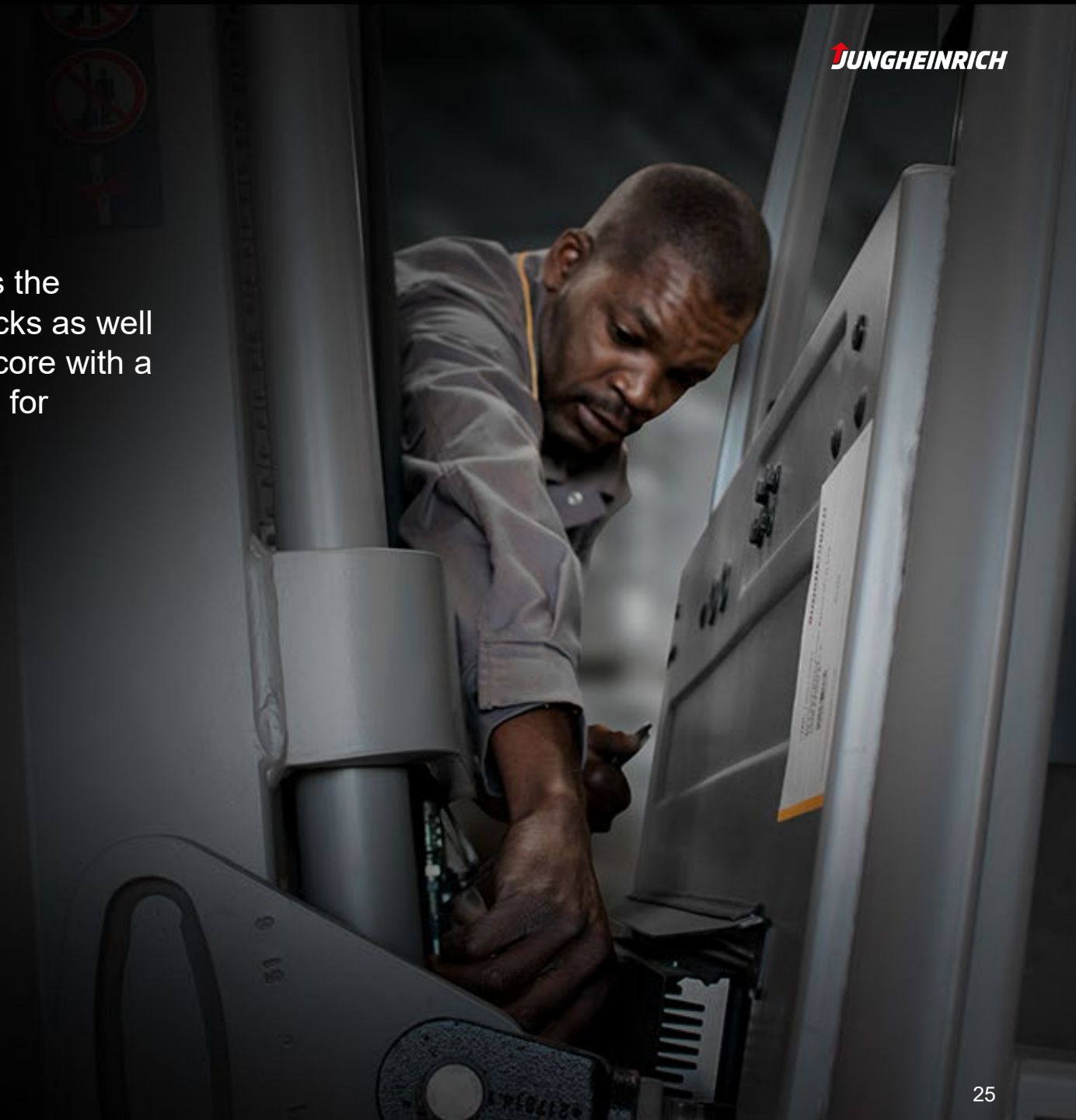
Jungheinrich Safety Service

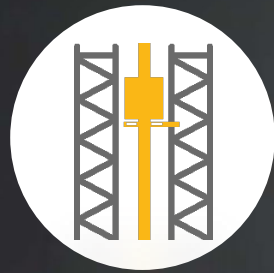
Keep an eye on safety

Our professional and on time safety service covers the legally prescribed inspections of your industrial trucks as well as exhaust gas and gas testing. Our technicians score with a high level of expertise and special work equipment for carrying out the tests.

YOUR BENEFITS

- ▶ Long-term availability of your truck fleet
- ▶ Early detection and reduction of wear
- ▶ Efficient prevention of repairs and downtimes
- ▶ Accurate time scheduling of legal regulations





AUTOMATED SYSTEMS

Service & Support around the clock.

Service and Support for Automatic Systems and Warehouse Equipment

We are at your service – around the clock!

We offer customised service and support solutions to ensure that your automated systems and warehouse equipment are always state-of-the-art and running smoothly. We put together an individual customer service solution for you according to your needs. Specially trained service technicians ensure maximum system availability - day after day, up to 24/7.

OUR SERVICES INCLUDE:

- ▶ Inspection
- ▶ Maintenance
- ▶ Safety checks
- ▶ Repair
- ▶ Spare parts service
- ▶ Software support

Service & Spare Parts by Jungheinrich

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