Hear what our apprentices have to say...





### **Meet Sarah**

What made you decide to enrol onto an apprenticeship?

'Being an adult, it can be intimidating going back into full-time education; Apprenticeships are a great way to welcome all age groups and different diversities without facing prejudice or feeling like an outsider. It's a convenient opportunity to be in a job whilst also gaining that qualification/experience whilst you're in a real-life setting, instead of being put into occasional temporary scenarios, leaving you perplexed when it comes to doing the job in the real-life setting.'

# Can you describe your overall apprenticeship journey so far?

'My overall apprenticeship journey so far has been promising, as well as exciting. It's been refreshing to finally get into a job setting that my personality and every day demeaner suits very well. I've gained knowledge, skills, and behaviours in several different areas and every single day I'm constantly learning new things about myself. It's a huge self-pride and confidence boost!'

What skills do you feel our business needs in the next 10 years in our industry?

'I've noticed within my time here with the company, that the Jungheinrich values are expanding and heading in the right direction with promising new plans and targets to be hit. However, some of the customers are still requiring high volumes of paperwork for each documentation that needs recording, as well as digital copies. Perhaps Jungheinrich can do more to encourage customers to switch to paper-free as the damage to the environment can be substantial due to their unnecessary requirement. This would follow and be in-line with our zero-footprint values and expectations.'



What skills has an apprenticeship helped you develop - technical, and personal?

'Being part of an apprenticeship has helped me to understand more about my future and what life I want to lead. It has helped me realise that I don't need to call-out professionals for technical/maintenance roadblocks that I come across in personal life - saving me time, stress, and money. This has helped me to realise my own capabilities in the workplace and in my own personal time; For example- becoming more memorable with technical procedures.'

What advice would you give to someone considering applying for an apprenticeship?

'An apprenticeship offers a practical learning experience and if you are a motivated individual always looking to move forward and learn whilst working In real world situations an apprenticeship would be well worth your time and effort.'



### **Meet Steve**

### What made you decide to enrol onto an apprenticeship?

'An apprenticeship was a viable and affordable option to learn new skills and knowledge allowing me to pivot from one career to engineering. Starting this journey with a solid foundation of practical skills and knowledge also allows me to springboard into more advanced learning and career paths.'

## Can you describe your overall apprenticeship journey so far?

'My journey so far has presented its challenges as well as its rewards. At times interesting and others frustration, however I can honestly say I have enjoyed the apprenticeship and more so working for Jungheinrich overcoming problems and understanding new knowledge and skills.'

# What skills do you feel our business needs in the next 10 years in our industry?

'Skills, attributes and knowledge that I personally believe will benefit the business in the next 10 years:

- Individuals who are professional and highly motivated
  Skilled coding abilities for its engineers.
  A Holistic approach to Echo Friendly Sales.
- A continued investment though apprentices and Professional development'



What skills has an apprenticeship helped you develop - technical, and personal?

'Technical – Developing a methodical approach to problem solving and diagnosing issues within the engineering technician role.

Personal – Communication skills have improved and a have learnt to deal with work-based issue in a more thoughtful and considerate manner.'

What advice would you give to someone considering applying for an apprenticeship?

'An apprenticeship offers a practical learning experience and if you are a motivated individual always looking to move forward and learn whilst working in real world situations an apprenticeship would be well worth your time and effort.'



#### **Meet Chloe**

What made you decide to enrol onto an apprenticeship?

'I decided to enrol onto an apprenticeship to gain hands on experience and develop my skills within the company.'

Can you describe your overall apprenticeship journey so far?

'It was quite an overload when I started but I have learnt such a lot within a short amount of time.'

What skills do you feel our business needs in the next 10 years in our industry?

'I feel like Jungheinrich need to just continue growing and adapting to the global economy as they are now.'



What skills has an apprenticeship helped you develop - technical, and personal?

'My apprenticeship has helped me develop technical skills such as data management and using computer software more proficiently. Personal skills I have developed are that I am more confident and have better time management skills.'

What advice would you give to someone considering applying for an apprenticeship?

'Always be eager to learn new skills and don't be afraid to try new things.'



#### **Meet Owen**

What made you decide to enrol onto an apprenticeship?

'I enrolled onto the apprenticeship to better myself and to have develop a career as an engineer.'

Can you describe your overall apprenticeship journey so far?

'Good and exciting, so many opportunities to learn and grow not only my skills but as a person as well.'

What skills do you feel our business needs in the next 10 years in our industry?

'The skills we need I think are not the manual ones and I wouldn't say its skills at all. I'd say it's more the ideas and the willingness to follow through with them.'



What skills has an apprenticeship helped you develop - technical, and personal?

'Me, the one thing that has helped me a lot is taking notes and the way I'm doing this is through a spreadsheet of everything I am need to know with the truck such as torque setting, oil capacities and error codes and how I fixed them and I'm doing this for every truck I'm working with.'

What advice would you give to someone considering applying for an apprenticeship?

'My advice if you're thinking about doing it, is do it. I can't think of a better way to learn and grow your skills.'

