



**Services**

**Jungheinrich Repair Service**

** JUNGHEINRICH**

# Warehouse operations without downtime.

## Tailor-made repair service to guarantee your success.

Minimise downtime with the professional and efficient Repair Service from Jungheinrich. If you experience a service issue, our comprehensive service network with over 5,400 After Sales Service engineers worldwide guarantees rapid assistance. Our knowledgeable technicians will be on site with you within a very short time.

With our optimally equipped After Sales Service van and the high availability of spare parts, we solve your problems as quickly as possible. Our efficient Spare Parts Logistics Service always delivers original spare parts such as castors or wheels to their new location as quickly as possible, including overnight dispatch.

Thanks to the electronic diagnostic system, errors are quickly and reliably detected and rectified. And if one or more trucks come to a standstill, our Repair Service can quickly provide you with suitable replacement vehicles.



### Service and Support all from one provider

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Worldwide standards in service quality, short distances to the customer and Jungheinrich employees who do everything they can to keep your truck fleet running smoothly. So you can fully concentrate on your core business.



### Original spare parts & Accessories

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Whether forklift truck or fully automated logistics system: Trust in our excellent service with original spare parts and accessories from Jungheinrich. Because only the original provides safety and maximum value retention.

## All benefits at a glance:

- Comprehensive service network with expert engineers.
- Electronic diagnostic system for efficient operations.
- Fast communication channels and response times.
- Reliable overnight dispatch of original spare parts.

# Your Jungheinrich Repair Service for **maximum performance.**



## Efficiency

**Minimum downtime, maximum performance.**

Rapid assistance in the event of a service issue: avoid expensive downtimes and ensure that your trucks always run perfectly thanks to the Jungheinrich Repair Service.

### Reliable troubleshooting:

- Electronic diagnostic system for the efficient handling of service cases.
- Short response times thanks to the extensive global service network.

### Highly efficient spare parts logistics:

- 98 percent availability of spare parts for Jungheinrich original spare parts.
- Time-saving overnight dispatch for fast delivery of spare parts.



## Safety

**Premium service for your logistics operations.**

Ensure optimal security in the warehouse with our wide range of services. We offer tailor-made repair services that make your vehicle fleet even more reliable.

### Increased truck safety:

- Improved truck safety thanks to professional repairs.
- Competent execution by specially trained After Sales Service engineers.

### Use of Jungheinrich original spare parts:

- Successful prevention of accidents and costly breakdowns.
- Efficient logistics with consistently high availability of spare parts.



## Reliability

**Help is just a phone call away.**

If you are experiencing downtime, damage or limited usability, with the Jungheinrich Repair Service you can ensure that your trucks and logistics systems retain their value.

### High service quality:

- Services from a single source in compliance with the highest quality standards.
- Our After Sales Service employees are on site within a few hours.

### Ready for use in next to no time:

- Minimal downtime thanks to short communication channels and response times.
- Errors are eliminated faster by highly trained Jungheinrich After Sales Service engineers.

The German production facilities in  
Norderstedt, Moosburg and Landsberg  
are certified.

ISO 9001  
ISO 14001

 **JUNGHEINRICH**