

# Jungheinrich's EHSQ policy

Our guiding principles to success



Driven by the ambition to create sustainable value, Jungheinrich AG reconciles economic, ecological and social criteria and places the needs of all stakeholders at the center of its work.

**As a sustainable company, Jungheinrich takes responsibility:**

- for protecting the health of its own employees,
- for the protection of the environment and the preservation of natural resources,
- for reducing greenhouse gas emissions,
- for reducing its own energy consumption and
- for the careful use of resources.

**EHSQ (Environment, Health, Safety, Quality)-policy**

- Jungheinrich identifies relevant and binding EHSQ commitments, continuously reviews compliance and monitors relevant changes.
- Jungheinrich identifies environmental as well as occupational health and safety aspects and evaluate the impact as well as risks in order to avoid incidents of damage to the environment and employees.
- Strategic and operational EHSQ targets are set to improve EHSQ performance.
- Monitoring, evaluating and further developing Jungheinrich's processes and organization leads to continuous improvement in EHSQ performance and established management systems.
- Cooperation in a spirit of partnership is promoted. Employees are actively involved in the implementation of EHSQ topics.
- Jungheinrich consistently reinforces employees' EHSQ awareness through regular communication, training, qualification measures and instructions.
- Jungheinrich constantly promotes an active and open dialogue with all relevant internal and external stakeholders and provides information on its own goals and activities in the EHSQ areas.
- Jungheinrich creates working conditions that enable environmentally compatible and energy-efficient production.
- Our own workplaces are designed to be ergonomic, conducive to health and performance, and safe.

- The use of the best available technology is strived for in order to prevent environmental damage, energy waste, injuries and illnesses among employees.
- Jungheinrich actively pursues zero-waste and zero-harm strategies and thus the approach that any waste of resources and accidents are preventable.
- Every employee is responsible for quality. The goal of "zero defects" is Jungheinrich's commitment and fundamental idea.
- Jungheinrich inspires its customers. The company develops and produces high-quality, innovative, efficient, resource-conserving, environmentally compatible and safe products.
- Jungheinrich takes eco-design, efficiency and safety requirements into account in all phases of the life cycle of its own products, from procurement to disposal.
- Jungheinrich's culture of innovation is future-oriented.
- Through an established internal process, Jungheinrich's EHSQ-policy is subject to regular review.
- The EHSQ-policy is implemented based on internal guidelines, management processes and audits.