

Our consultation process: How your new storage concept is created

The racking system you select can improve your operations for decades to come. We help you maximise your investment. Together with you, we develop solutions that optimise your entire material handling process for the long term. Transform your warehouse logistics and gain a competitive edge — with Jungheinrich as your partner.

1. Needs analysis



Together with your expert racking consultant, you will define the types of goods you store and their specific storage requirements. We consider factors such as weight, size, accessibility and turnover frequency. This analysis helps determine the perfect racking system to meet not only your current needs but also those of the future.

2. Individual planning



Which racking system is best suited to your warehouse depends on many factors. We work with you to find the best solution across all products — whether greenfield, brownfield, large-scale or smaller projects. Thanks to detailed, tool-supported planning and the expertise of our team, we make optimal use of the available space. We explore different options based on floor plans or during an on-site inspection.

6. Inspection & maintenance



We also provide you with reliable support after the final acceptance. On request, we can ensure that regular inspections are carried out — on time and by our certified racking inspectors. This means you are always on the safe side when it comes to liability and duty of care. Our customer service team takes care of the maintenance of your storage machines and ensures that, in the event of a breakdown, you can resume work as soon as possible.

3. Selection of the racking system



We develop a customised offer that takes your preferences and requirements into account. As holistic warehouse logistics experts, we understand how even the smallest adjustments in rack arrangement, aisle width or rack type can impact processes. That's why we also consider vehicles, handling capacity and warehouse management software in our assessments. This transforms your racking system from a commodity into a strategic asset. Regardless of the offer you choose, we implement the standards applicable in the respective country to ensure the safe design and use of warehouse racking.

5. Installation



Once the contract has been signed, it's over to your personal project coordination team. Working closely with the warehouse management, this team ensures that everything from delivery to assembly is carried out in accordance with Jungheinrich quality standards. Before final acceptance and handover, your employees will be instructed if necessary — for example, in the case of mobile pallet racking or a shuttle compact storage system.

4. Purchase decision



We evaluate change requests together with you. And if you want to get a more concrete picture before making a decision, our consultants will show you solutions implemented by a reference customer in your area. You'll then have the flexibility to choose between several financing options when you order, thus protecting your liquidity.