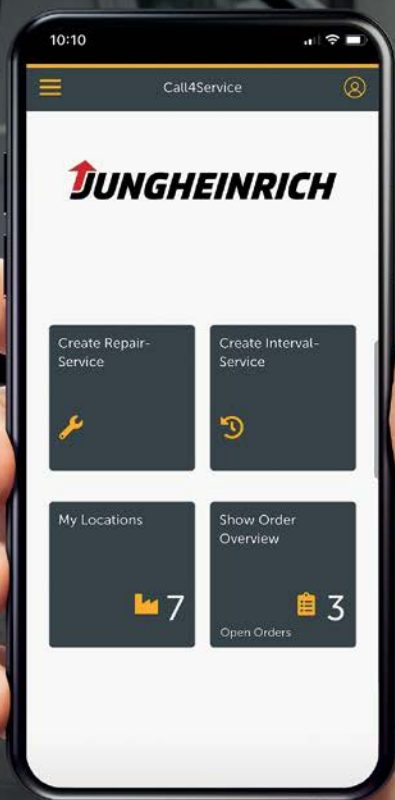


Call4Service. The easy way to call for service.



JUNGHEINRICH



Service without a long wait.

The forklift truck is your most important tool. So in the event of a fault, you need a fast solution.

With Call4Service you don't waste any time, as you can be in direct contact with After Sales Service 24 hours a day via your computer or mobile device.

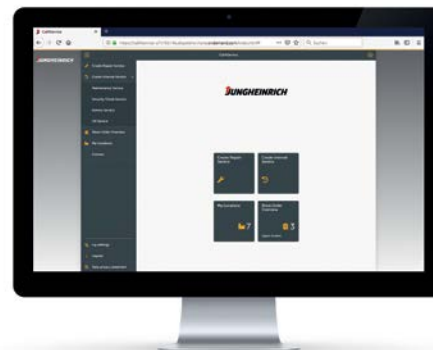
The functions:

- Generation of repair service and interval service requests.
- Display of all service requests you have sent to Jungheinrich and their status.
- Overview of all Jungheinrich equipment in a list.

Fast, transparent and always up-to-date.

The benefits for you:

- Time saving.
- Flexible and intuitive functions.
- Greater transparency regarding the current status of your service notifications.
- Fast and uncomplicated operation.



How to access Call4Service.

Open your browser and go to call4service.jungheinrich.com.



Registration.

The following information is required to create a customer account:

- First name and surname.
- Customer number.
- Equipment / truck number.
- Telephone number.
- Email address.
- Individual password.

...and Call4Service with all its functions will be instantly available.

Jungheinrich wishes you a successful and smooth working day!

And very soon things will be running like clockwork again.

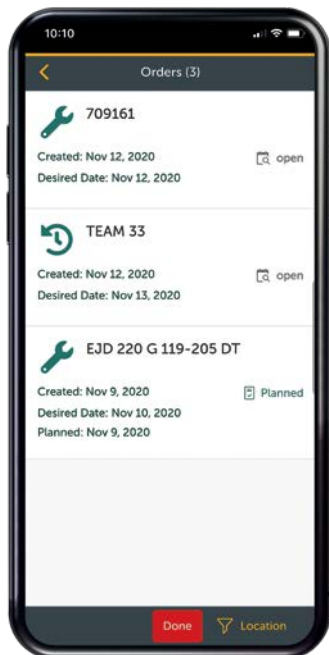
How Call4Service works:

Step 1: To identify your work truck, scan the QR code on the truck or enter the equipment number or the customer truck number you have specified.

Step 2: Take a photo of the broken or damaged forklift truck.

Step 3: Send the photos to Jungheinrich along with a written description of the fault or problem.

Step 4: Let us know your preferred date.



ISO 9001 The German production facilities
ISO 14001 in Norderstedt, Moosburg, Landsberg
and Kaltenkirchen are certified.

CE Jungheinrich trucks
conform to the European
Safety Requirements.

Jungheinrich Lift Truck Ltd.

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