

| Categories of personal data | Jungheinrich Warehouse Management Solutions | | | |
|--|---|------------------|----------------------------|-------------------------|
| | Jungheinrich WMS | Jungheinrich WCS | Jungheinrich WMS Essential | SAP EWM by Jungheinrich |
| Basic personal information (e.g. name, user name) | x | x | x | x |
| Communication data (e.g. email, address, telephone number) | x | x | x | x |
| Usage data (e.g. login, journal, log data) | x | x | x | x |
| Other data stored by the Customer in the system | x | x | x | x |

The above-mentioned data categories generally include the following data, which can be provided by the Customer and processed by Jungheinrich for the provision of services:

- Basic personal information (e.g. first name, middle initial, surname, signature, personnel number)
- Communication data (e.g. login e-mail address, alternative e-mail address, address, telephone number)
- Usage data (e.g. user login data, journal and log data such as logging of logon and logoff times, entered data such as manual article receipt / triggered replenishments / transfers, process progress such as commission closures)
- Other data (e.g. Customer and supplier classifications)