

1		GENERAL INFORMATION		Details	
		Product Name:		Trucks with telematics hardware	
		Model/Version:		1.0	
		Manufacturer:		Jungheinrich AG, Friedrich-Ebert-Damm 129, 22047 Hamburg	
		Release Date:		Sep 25	
2		PRODUCT DATA CHARACTERISTICS			
		Category	Data Point	Description	Technical Data Type
		Connectivity Data	Connection Data	Information about Connection of telematic box	Object
		Li-Ion	Li Ionen Data	Information about battery data	Object
		Logbook	Logbook Entry	Information about Errors	Object
		Truck Data	General data	General truck data like State Of Charge	Object
			Operating Data	Operating minutes	Integer
			Event Data	Event information like logout events	Object
			Globus	Technical Information	Object
			Temperature	Temperatures of several components	Object
			Operation	Information about running operation	Object
			Driving	Information about driving with or without load	Object
			Hydraulics	Information about lifting	Object
			Speed	Information about truck speed	Object
			Load	Information about load	Integer
			Height	Information about height of lifting	Integer
		PreOpCheck Data	Minipoc	Result of Minipoc	Object
			Fulpoc	Result of Fulpoc with all answers and truck reaction	Objects
			Unlock	Unlock of Pre Op Check Reaction	Object
			Skip	Notification about skipped MiniPoc and Fulpoc	Object
			Start	Notification about started Fulpoc execution	Object
		PreOpCheck Diagnostic	State	Information about actual PreOpCheck State	Object
			Error	Information about internal Pre Op Check Errors	Object
			Memory	Information about used and free memory	Object
		Shock	Shock Event	Shock event of truck	Object
			Shock Event Release	Reset of shock reaction	Object
		Shock Configuration	Shock Config Ack	Acknowledge of shock config	Object
		Login	Login Success	Successful Login event	Object
			Decommission	Information about disabling/enabling truck	Object
		Login Diagnostic	Startup Status	Information at Start of Login Process	Object
			Startup Unlock	Unlock of truck	Object
			Config Skip Shocks	Reset shock reaction on login when shock management disabled in FMS	Object
			Config Storage Error	Information about internal Audit Login Errors at loading / storing	Object
			Config Discard	Information when config validation failed	Object
			Config Missing	Error when no config available	Object
			Login Denied	Denied Login by known transponder	Object
			Login unknown Transponder	Denied Login by unknown transponder	Object
			Login Finalize	Part of successful Login event	Object
		Access Configuration	Access Config Ack	Acknowledge of standby/timeout config	Object
			Access Permission Config Ack	Acknowledge of access permission config	Object
		Telematics hardware Diagnostic	System Monitoring	TMB metrics	Object
		Note: Depending on the vehicle model, production date, configuration, and user settings, different vehicles and the associated services may contain different data categories and data points.			
		Format: In general, the formats for the above data types are as follows: JSON, CSV			
		Continuous and real-time data generation: All types of connected products are capable of generating data continuously and in real time.			
		Estimated Volume: Connected products of Jungheinrich offer various customization options. The generally estimated volume of data generated in connected products depends to a large extent on individual vehicle parameters.			
3		INFORMATION ON DATA ACCESS, RETRIEVAL AND ERASURE			
		Details			
		Access Please send your request to the following e-mail-address: eu-data-act@jungheinrich.de. In the event of a valid data request, the relevant data will be provided via an online file sharing platform that ensures secure data transmission.			
		Terms of Use https://www.jungheinrich.com/en/eu-data-act-infos-2108308			
		Data retention period Connected products store data and are capable of sending data to backends. The retention period for the collected data depends on the type of data and the use case. In general we store data as long as it is necessary for the functionality of the product and the provision of the related service or as long as there is a legally recognized interest for storage.			