Press release

JUNGHEINRICH

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Jungheinrich WMS once again confirmed top performer in warehouse management

Champion award from Professional User Ratings

Top marks in innovation, range of functions and service excellence

Jungheinrich among top five in German-speaking countries

With a clear result, Jungheinrich Warehouse Management System maintains its top position among leading WMS solutions in German-speaking countries in 2025. Ranking as a Champion once more not only reflects the constant development and high level of adaptability of the software, but also outstanding ratings when it comes to customer satisfaction and service quality.

Hamburg - Every year, techconsult GmbH's users rank solutions based on customer satisfaction in the Professional User Rating (PUR). The Jungheinrich Warehouse Management System, Jungheinrich WMS, was rated one of the top 5 warehouse management systems in German-speaking countries last year and again this year in the field of Company Excellence (supplier rating) and Solution Excellence (solution rating).

Ranking Jungheinrich as a champion in the field of warehouse management underscores the high level of customer satisfaction with Jungheinrich solutions and services, which customers also highly recommend.

The users of Jungheinrich WMS are also impressed with its innovativeness, the solutionspecific range of functions and the quality of the advice and support. The rating reflects the decades of experience Jungheinrich has in the field of warehouse management and the associated individualised material flow advice as well as the large range of functions offered by Jungheinrich WMS with over 60 flexibly configurable modules and the constant

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expansion of functions, including intelligent functions. Also noteworthy is the top award that Jungheinrich received this year from its users in the Service & Support category.

techconsult GmbH, an established German research and analysis firm, analyses solutions in a total of ten categories every year and names the top suppliers based on users' opinions. Expert users are also interviewed as part of the analysis. In the Digital Solutions category, a total of more than 4,300 users ranked more than 50 different software solutions across 67 criteria and rated their satisfaction in the fields of Company Excellence, meaning aspects relating to the company and its position on the market, and Solution Excellence, meaning aspects relating to the solution and the technologies employed.

As a result, each "PUR diamond" represents one of the 25 companies that were rated among the best. Suppliers that achieve both an excellent company rating as well as an excellent solution and technology rating are named champions.

About Jungheinrich WMS

The Jungheinrich Warehouse Management System administers and manages all internal material flows in the warehouse, ensuring sustainable and efficient processes regardless of industry. For more than 35 years, Jungheinrich software and logistics experts have steadily refined their warehouse management software based on the latest intralogistics trends. Through its modular construction and multi-dimensional configuration model, it is easy to adapt the Jungheinrich WMS to changes in the warehouse. Jungheinrich software grows alongside the customer without any difficulties. In addition, interfaces guarantee easy data exchange and secure communication with all customary host and ERP systems. As a result, Jungheinrich WMS adjusts to customer requirements rather than the other way around. With its forward compatibility, Jungheinrich WMS always remains capable of accommodating new releases and updates. Jungheinrich guarantees that its customers can switch to the current version at any time.

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About Jungheinrich:

As one of the world's leading providers of material handling solutions, Jungheinrich has been advancing the development of innovative and sustainable products and solutions for material flows for more than 70 years. As a pioneer in the sector, the family-owned listed business is committed to creating the warehouse of the future. In the 2024 financial year, Jungheinrich and its workforce of around 21,000 employees generated revenue of €5.4 billion. The global network comprises 12 production plants and service and sales companies in 42 countries. The share is listed on the MDAX.