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Jungheinrich opens new spare parts centre in Madrid – strengthening of logistics in Southern Europe

- **New spare parts distribution centre in Madrid**
- **Strategic expansion of customer service logistics network**
- **Rapid delivery and high availability for Spain and Portugal**

Hamburg/Madrid – Jungheinrich is expanding its international customer service logistics network and opening a new spare parts centre in Madrid on 15 December 2025. With this investment, the company marks another milestone in its after-sales strategy by making the distribution of spare parts in Southern Europe more efficient, more sustainable and more customer-oriented. The aim is to increase the quality of service, shorten delivery times and improve the availability of spare parts for customers in Spain and Portugal. This has resulted in a 20 per cent decrease in carbon emissions, which makes a contribution to our Strategy 2030+.

The new regional distribution centre in Madrid is designed as a classic distribution centre. Across 1,700 square metres, it has space for around 8,000 storage units and 2,304 rack storage locations for pallets, as well as over 11,000 small parts storage spaces. With a team of 18 employees, the warehouse will secure the distribution of spare parts for Southern Europe.

Operations will begin over a course of several steps: after initial stocking at the end of November, outbound operations will start on 15 December 2025. Customers will benefit from an agreed service level of 99 per cent and availability of 90 per cent – which means the Spanish mainland can be supplied within a day, and the Spanish islands and Portugal can be supplied at the latest on the second day.

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The warehouse design is intentionally flexible and simple to enable rapid adaptation to changing processes and product types. It is particularly suited for manual order picking and smaller volumes. Customers will benefit from faster delivery times and improved distribution of spare parts. "With the new spare parts centre in Madrid, we are making a clear statement about proximity to customers and service quality," says Mathias Lentfer, Vice President Global Customer Service Jungheinrich AG. "Our investment is another step towards not just meeting but exceeding the expectations of our customers in Southern Europe."

The new spare parts centre in Madrid is part of the Strategy 2030+ of Jungheinrich. With the ongoing optimisation of the customer service logistics network and the introduction of innovative processes, the company will continue to set standards in spare parts logistics in the future. Further capital expenditure to improve the efficiency and sustainability of the network are planned for the beginning of the second quarter in 2026.

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About Jungheinrich:

As one of the world's leading providers of material handling solutions, Jungheinrich has been advancing the development of innovative and sustainable products and solutions for material flows for more than 70 years. As a pioneer in the sector, the family-owned listed business is committed to creating the warehouse of the future. In the 2024 financial year, Jungheinrich and its workforce of around 21,000 employees generated revenue of €5.4 billion. The global network comprises 12 production plants and service and sales companies in 42 countries. The share is listed on the MDAX.