Connected Product Notice

JUNGHEINRICH

1	GENERAL INFORMATION	Details
Product Name:		Trucks with telematics hardware
Model/Version:		1.1
Manufacturer:		Jungheinrich AG, Friedrich-Ebert-Damm 129, 22047 Hamburg
Release Date:		szept.25

2 PRODUCT DATA CHARACTERISTICS

Category	Data Point	Description	Technical Data Type
Connectivity Data	Connection Data	Information about Connection of telematic box	Object
Li-Ion	Li Ionen Data	Information about battery data	Object
Logbook	Logbook Entry	Information about Errors	Object
Truck Data	General data	General truck data like State Of Charge	Object
	Operating Data	Operating minutes	Integer
	Event Data	Event information like logout events	Object
	Globus	Technical Information	Object
	Temperature	Temperatures of several components	Object
	Operation	Information about running operation	Object
	Driving	Information about driving with or without load	Object
	Hydraulics	Information about lifting	Object
	Speed	Information about truck speed	Object
	Load	Information about load	Integer
	Height	Information about height of lifting	Integer
PreOpCheck Data	Minipoc	Result of Minipoc	Object
	Fullpoc	Result of Fullpoc with all answers and truck reaction	Objects
	Unlock	Unlock of Pre Op Check Reaction	Object
PreOpCheck Diagnostic	Skip	Notification about skipped MiniPoc and Fullpoc	Object
	Start	Notification about started Fullpoc execution	Object
	State	Information about actual PreOpCheck State	Object
	Error	Information about internal Pre Op Check Errors	Object
	Memory	Information about used and free memory	Object
Shock	Shock Event	Shock event of truck	Object
	Shock Event Release	Reset of shock reaction	Object
Shock Configuration	Shock Config Ack	Acknowledge of shock config	Object
Login	Login Success	Successfull Login event	Object
	Decommission	Information about disabling/enabling truck	Object
Login Diagnostic	Startup Status	Information at Start of Login Process	Object
	Startup Unlock	Unlock of truck	Object
	Config Skip Shocks	Reset shock reaction on login when shock management disabled in FMS	Object
	Config Storage Error	Information about internal Audit Login Errors at loading / storing	Object
	Config Discard	Information when config validation failed	Object
	Config Missing	Error when no config available	Object
	Login Denied	Denied Login by known transponder	Object
	Login unknown Transponder	Denied Login by unknown transponder	Object
	Login Finalize	Part of successfull Login event	Object
Access Configuration	Access Config Ack	Acknowledge of standby/timeout config	Object
	Access Permission Config Ack	Acknowledge of access permission config	Object
Telemetics hardware Diagnostic	System Monitoring	TMB metrics	Object

Note:	Depending on the vehicle model, production date, configuration, and user settings, different vehicles and the associated services may contain different data categories and data points.
Format:	In general, the formats for the above data types are as follows: JSON, CSV
Continuouse and real-time data generation:	All types of connected products are capable of generating data continuously and in real time.
Estimated Volume:	Connected products of Jungheinrich offer various customization options. The generally estimated volume of data generated in connected products depends to a large extent on individual vehicle parameters.

3 INFORMATION ON DATA ACCESS, RETRIEVAL AND ERASURE — Details

Access	Please send your request to the following e-mail-address: **eu-data-act@jungheinrich.hu**. In the event of a valid data request, the relevant data will be provided via an online file sharing platform that ensures secure data transmission.
Terms of Use	https://www.jungheinrich.hu/eu-adatmegoszt%C3%A1si-rendelet-2116518
Data retention period	Connected products store data and are capable of sending data to backends. The retention period for the collected data depends on the type of data and the use case. In general we store data as long as it is necessary for the functionality of the product and the provision of the related serivce or as long as there is a legally recognized interest for storage.