Related Service Notice

JUNGHEINRICH

1	GENERAL INFORMATION	Details
	Service Name:	FMS with Generation 2018 ACD hardware
	Version:	1.0
	Provider:	Jungheinrich AG, Friedrich-Ebert-Damm 129, 22047 Hamburg
	Release Date:	szept.25

1.1	Identity of the data holder	Details
	Data Holder:	Jungheinrich AG, Friedrich-Ebert-Damm 129, 22047 Hamburg

1.2	Contact Information	Details
	Contact Information	eu-data-act@jungheinrich.hu

1.3	Intention of using readily available data	Details
	The Data Holder intends to use Readily Available Data within the meaning of the Data Act only for the following purposes:	service optimization, product development, warranty services, monitoring and maintaining functionality, analyses and measurement, execution of contracts with the user or activities related to such contracts, compliance with applicable laws
	Third party usage of data:	The Data holder intends to allow third parties to use the data for purposes agreed upon with the user.
	Categories of third-party recipients:	authorized service partner and retailers, supplier as well as online services, such as hosting services, cloud computing services (including SaaS, PaaS, IaaS) or similar services to process data for the agreed purposes.

1.4	Right to lodge a complaint	Details
	Right to lodge a complaint:	Users have the right to lodge a complaint alleging an infringement of any of the provisions of this Chapter with the competent authority designated pursuant to Article 37 of the Data Act.

1.5	Information on the user agreement	Details
	General contract duration and termination	The general contract duration and termination are specified in the individual contracts for the use of related services.

2	DATA CHARACTERISTICS	

2.1	Product Data Characteristics	Details
	Please refer to the Connected Product Notice available at:	https://www.jungheinrich.hu/eu-adatmegoszt%C3%A1si-rendelet-2116518

2.2	Related Service Data Characteristics			
	Category	Data Point	Description	Technical Data Type
	Access Data	Access Config	Access list by transponder and access type	Object
	Configuration Data	Shock Config	Shock level config and reaction	Object Array
		TimeOut Config	Timeout values	Integer
		PreOpCheck Config	PreOpCheck Config	Integer
	Note:	Depending on the vehicle model, production date, configuration, and user settings, different vehicles and the associated services may contain different data categories and data points.		
	Format:	In general, the formats for the above data types are as follows: JSON, CSV		
	Continuouse and real-time data generation:	All types of connected products are capable of generating data continuously and in real time.		
	Estimated Volume:	Connected products/related Services of Jungheinrich offer various customization options. The generally estimated volume of data generated in connected products/related services depends to a large extent on individual vehicle parameters.		

2.3	Trade Secrets	
	Trade Secrets:	Jungheinrich is the holder of trade secrets in the data generated by the connected product and/or the related service.

3	INFORMATION ON DATA ACCESS, RETRIEVAL AND ERASURE	Details
	Access/Sharing with third parties:	Please send your request to the following e-mail-address: **eu-data-act@jungheinrich.hu.** In the event of a valid data request, the relevant data will be provided via an online file sharing platform that ensures secure data transmission.
	Data storage:	
	Storage location:	EU-based cloud infrastructure
	Retention:	Related Services are capable to store service data to backends. The retention period for the related service data depends on the type of data and the use case. In general we store data as long as it is necessary for the functionality of the product and the provision of the related serivce or as long as there is a legally recognized interest for storage.