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Jungheinrich opens new Regional Distribution Centre in Milan – strategic expansion of spare parts logistics

- **Strengthening the logistics network in Southern Europe**
- **Faster delivery thanks to improved cut-off times**
- **Lower CO₂ emissions and optimised logistics costs**

Hamburg/Milan – Jungheinrich Service & Parts is strengthening its logistics network in Southern Europe: with the opening of the new Regional Distribution Centre (RDC) in Milan on 13 April 2026, the company is expanding its regional spare parts supply and setting another milestone for efficient, sustainable and cost-optimised after-sales logistics. The aim is to raise service levels, shorten response times and, at the same time, realise potential for both environmental and economic efficiency.

The RDC Milan is a central component of the strategic development of the international Customer Service Logistics Network in Europe. Under the logistical leadership of Frank Knobloch, Director Logistics Jungheinrich, it will in future be responsible for supplying the Italian market with spare parts. Thanks to its regional proximity to the market, delivery routes will be shortened and the availability of spare parts in day-to-day operations further improved.

Significantly improved cut-off times for technician orders

Thanks to its regional proximity to the market, customers benefit from noticeably improved cut-off times. Orders can now be received into the evening and still be processed for dispatch on the same day. This enables faster delivery to service

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technicians and customers and significantly increases responsiveness in day-to-day operations.

“With the RDC Milan, we are bringing our spare parts logistics closer to the market and laying the foundations for improved service levels. Later cut-off times and shorter distances enable us to respond more quickly and reliably to customer requirements,” says Kevin Strominski, Logistics Network Project Manager at Jungheinrich.

Focus on sustainability: reduction in CO₂ emissions

A key advantage of the new site is the reduction in CO₂ emissions: by shifting transport volumes to shorter distances, the RDC Milan makes a measurable contribution to Jungheinrich’s sustainability targets. The optimised network structure significantly reduces transport-related emissions compared to the previous supply solution.

Lower logistics costs through an optimised network structure

In addition to service and environmental aspects, the RDC Milan also delivers economic benefits. The optimised regional distribution reduces transport, handling and process costs whilst simultaneously increasing the predictability and stability of the supply chain. More efficient structures and demand-driven stock positioning enable sustainable cost advantages to be achieved in the long term – without compromising on quality or availability.

A further step towards future-proof spare parts logistics

With the RDC Milan, Jungheinrich is laying the foundations for modern, scalable and sustainable spare parts logistics in Southern Europe. The new site improves operational performance whilst supporting strategic objectives in the areas of customer focus, efficiency and sustainability.



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About Jungheinrich:

As a globally leading provider in material handling, Jungheinrich has been advancing the development of innovative and sustainable products and solutions for material flows for more than 70 years. The listed family-owned business is committed to being a global partner offering value-adding solutions for material flows and thus creating the warehouse of the future. In 2025, Jungheinrich and its workforce of over 21,000 employees generated revenue of €5.5 billion. The Jungheinrich global network covers twelve production plants and its own direct sales and service companies in over 40 countries. The share is listed on the MDAX.