



## Services

# Jungheinrich Parts Online.

The best spare parts, just a single click away.

 **JUNGHEINRICH**

# Rapid access to original spare parts.

## Jungheinrich Parts Online.

With the fast, reliable and competent service from Jungheinrich Parts Online, you can obtain original spare parts for your trucks whenever required. The necessary parts can be easily ordered online – at any time and from anywhere in the world. Simple, efficient and time-saving.

In just a few steps, you can access information on the availability and price of the original spare parts that you require. After a single click, your order will be on its way to you in a matter of hours.

Jungheinrich Parts Online is available in over 20 languages and impresses with its intuitive operation, rapid delivery and outstanding spare parts availability of over 98%.



### **Service and Support** all from one provider

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Worldwide standards in service quality, short distances to the customer and Jungheinrich employees who do everything they can to keep your truck fleet running smoothly. So you can fully concentrate on your core business.



### **Original spare parts** & Accessories

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Whether forklift truck or fully automated logistics system: Trust in our excellent service with original spare parts and accessories from Jungheinrich. Because only the original provides safety and maximum value retention.

## **All benefits at a glance:**

- Global 24/7 online ordering of original spare parts.
- Direct information regarding the price and availability of products.
- Role and rights system for individual customer structures.
- Faster delivery of suitable spare parts with fleet integration.
- Warranty entitlement unaffected.

# Jungheinrich Parts Online for maximum performance



## Efficiency

Maximum performance with the most efficient service.

The quickest and simplest way to order spare parts for your trucks: Jungheinrich Parts Online. Enjoy the benefits of original spare parts from Jungheinrich – because only original products deliver maximum quality and safety.

### Sophisticated logistics network

- Dispatch of original spare parts via the global Jungheinrich logistics network.
- 24/7 online ordering with real-time prices and availability for maximum flexibility.

### Manufacturer competence and expertise

- Only the use of original spare parts guarantees optimum interplay between all components.
- The acquisition of high-quality original spare parts ensures that your warranty entitlement remains unaffected.



## Safety

Best preconditions for working safely.

At Jungheinrich Parts Online, we ensure the utmost safety for your online purchases. Simply log in and order the necessary parts for your trucks.

### One-time authentication

- Unrestricted access to all relevant Jungheinrich applications following initial authentication.
- Straightforward login with a single user ID following registration with Microsoft Single Sign-On.

### Convenient online shop

- Safe and seamless access to all necessary functions via desktops, tablets and mobile devices.
- The Jungheinrich Parts Online service supports all major browsers.



## Reliability

Solutions as versatile as your business.

Order your Jungheinrich original spare Parts Online at any time of day or night and enjoy the many benefits of our Parts Online webshop: quick delivery times, maximum product quality and availability of up to 98%.

### Global parts supply

- Thanks to our highly automated shipment sites, Jungheinrich spare parts always reach their destination in the quickest time possible – wherever you may be in the world.
- You can choose to store your trucks in the system and thus easily identify the necessary spare parts.

### Reliable online service

- All the important information, such as order confirmations, invoices and quotations, can be accessed online.
- Quick contact with Jungheinrich service representatives directly via the online portal.

The German production facilities in  
Norderstedt, Moosburg and Landsberg  
are certified.

ISO 9001  
ISO 14001

 **JUNGHEINRICH**